

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I was dissatisfied with the manner in which the Sports Division handle my issues when I used their services.

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I love how the MWR helps the Girl Scouts with transportation and discounted tickets. Thank you!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Need to make surveys very short with less questions!

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

tell units to give us more time to participate w/MWR and not work us like slaves.

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

English as a second language is not offered

Overall Comment

1. There is no English as a second language program offered in our area!
 2. I received the hardcopy survey in my mail box. It was addressed to "Junior Enlisted (E1-E4)414th BSB - Hanau". I am an O-4 assigned to the 104th ASG. When I sought to return the survey to the post office window I was told that the address didn't matter, "some lady was just sticking them in everybody's boxes". The on-line survey seems very professionally put together, but the distribution was very unprofessional! Because of this "don't care" attitude displayed in the distribution I would not have responded to the survey at all except that it made me angry.

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

chaplain asst.

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

As a Rear Detachment Commander I'd like to see more funding allocated to the Rear Detachment and family members of soldiers down range.

In addition I'd like to recieve information about MWR and their involvement with Rear Detachments

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Connection magazine

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Offer Freefall parachuting, more interesting/educational trips, better/up-to-date equipment, upgrade the fitness center equipment.

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Music

Bluegrass

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

i order from a distributor in which I have a buisness account

no time to get there before they close

I use the Wiesbaden, and Heidelberg Golf Courses. The only problem I have with either is the fact that there is only one cashier/salesperson in each. It makes for long lines on the weekends. Heidelberg is better, but it is hard getting questions answered on merchandise.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The only comment I have about the MWR program is that in Hanau there is a music center where one can go and play musical instruments. The problem is the music center is just about never open. Right now I am renting a music booth for \$100 a month and can only get there about 4 times out of a month. It would be nice if they where open Mon- Fri from 1800-2200 hours. Now I have said I would be there on Tue and Thru but sometimes I do not feel like going those days when I feel like going they are closed. I would realy like to get some feed back on this.

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Please do something about the gyms and training equipment. I have seen better equiped gyms while forward deployed. If the Army wants it's Soldiers to be fit, give them decent equipment to use. The basement is not the right place for the gym (Wolfgang). People don't want to go down into a smelly dungeon to workout. And the basketball court at Fleigerhorst is basically useless, the floor is one giant dead spot. I know the this isn't the Air Force, but come on. Every gym in Hanau is dirty and smelly, with very old, beat-up equipment. Put some effort into the gyms and maybe more Soldiers and dependents will put more effort as well.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Active Duty

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

PLEASE PLEASE PLEASE HELP US GET THE CHAIN OF COMMAND OUT OF THE BARRACKZS. IT MAKES THE ARMY FEEL LIKE PRISON, LET US LIVE LIKE IT IS OUR HOME AND HELP US KEEP THEM OUT OF IT. THE BOSS PROGRAM NEEDS TO STEP IT UP WITH THIS ISSUE

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

In my area of Germany (Hanau) there is limited access to the things that I enjoy doing. There are no swimming pools on post, no Army Golf courses, and I would definately like to know about a scuba club or something closely related. I do not feel there is a good system in place to let soldiers such as myself know about recreational sports leagues, and I do not think there is even a place for me to play roller-hockey. This is supposed to be a great tour, but finding things to do is difficult for me.

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Off post

Child Care Prog

ACS Concerns

Overall Comment

I would like so see more concerts of big country music stars, like Toby Keith (concert in Mannheim on 22 May 05, in the Hanau Community.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

HANAU MWR ROCKS !!!
The Fitness Centers are the Best in Germany

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

GOSPEL [which is different to Christian.

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

My Active Searching

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

At Ramstein AFB there is a bowling Pro Shop that sells bowling shoes and equipment. It would be instrumental if there was a Bowling Pro Shop in the Hanau region.

Food in the bowling center is too expensive. It would be helpful if there was a vendor that sold snacks and food and drinks at a reasonable price.

The movie theater is not cleaned between shows. It is nasty to go to a late movie and a lot of food is on the floor.

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I'm really new to this post. I have spent the last 3 months getting settled but definitely plan to use the facilities more this summer and the rest of the year.

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

German Folks Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

1. Not allowed to do basic crafts work due to silly constrains and having hand tools available 2. No atomotive recycling yard is available.

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

who is in charge?

Overall Comment

the library is great! it offers loads of free things liek dvds and bestsellers and the staff is good about loaning materials from other libraries!

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Closing Lake Chiemsee and opening the Edelweiss complex in Garmisch makes no sense to me.

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Don't buy bowling equipment

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Connection Magazine has kept me in the loop of all the MWR Activies. Keep up the good work!

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like: to see a volleyball team, healthier food choices at teen (youth center) and movie theater. I would like to see African and Carribean trips. I would like for the people at the teen center to encourage the young people to participate or at least try different activities. My child is an extrovert and loner but if asked, he will participate.

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Gospel

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The MWR leadership does an outstanding job taking care of soldiers and families, especially with extreme staff shortages and lack of funding. There are many outstanding professionals in this organization who work many extra hours out of dedication to the Army.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It seems to me that the Army does not support MWR enough, which is not good as MWR is a valuable program for the base. There should be more emphasis on activities & events (MWR) & less emphasis on the money makers (AAFES). Why does AAFES have so much control over MWR

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like the Auto Skills Center open in the mornings. I would consider doing Outdoor rec trips if they didnot include all night drives and sleeping on the bus. A little slower Please. I might take up golf if it were available in Hanau.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Techno and Trance

Golf Most Prefer

German Pro Shop

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

German Care Providers, better quality and availability

ACS Concerns

Overall Comment

It is the attitude of personnel at the services that prevent me from going. The only place I feel welcome is at the Arts and Crafts Center.

Kids Korner is poorly managed and where I once went every weekend, I now have not been in 6 to 8 months. It is not clean, costly and the staff rude.

Library staff is also very rude, I use it in support of the book my wife is writing, mainly research.

The quality of services has gone down greatly over the past 4 years and I am using them less and less because of that. It is the whole community and the leaders do not or FAIL to reconize this trend for they are focused on only reporting the good stuff.

How can a leader make improvements unless the BAD stuff is noted and action taken upon. The leaders see the issues and blame it on soldier deployments and lack of staff and it truely comes down to poor training and poor attitude of workers.

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

not being allowed to do the work myself at the craft center and auto shop-too many restrictions on using tools.

Overall Comment

I would like to see more use of the US army internet announcing MWR sales, trips, and special airline tickets.
Flood the basebal/football/soccer fields in winter time to do iceskating (dual purpose field use).
Bring back the auto recycling yardin Hanau!!!!!!!!!!!!!! It is a must for those who brought american cars to Europe. I waited 8 months to finally get the right part shipped from the states. This is the most desirable item for most soldiers with limited income. It is beneficially for the US army as well to be able to tinker/learn with private cars. Skills developed can be trabsferred to US army vehicles.

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

My husband and I have booked four trips with the local Outdoor Recreation Center over the past year and a half. Each trip that we had booked was cancelled due to lack of participation. This has been very disappointing for us. We would have booked more trips but due to the fact that all of the other ones were cancelled we lost interest in using Outdoor Recreation for our travel purposes. Perhaps better advertising would help bring more customers to the facility.

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

any

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I enjoy framing pictures. I don't do this as often as I would like because the employee in charge of this activity makes the experience unpleasant. The other staff at the crafts shop are pleasant, helpful and creative.

I would also like to see the International Club host a nice brunch on Saturday and Sunday every week. In fact, I would eat there more often if they had a restaurant that was open and had appealing food.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

It would be nice if civilian employees working at Fort Benning could participate in MWR activities, such as children/teenager activities and sports.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I would like to see a Rod & Gun club that would be closer than Heidelberg. It is excellens and well managed with lots of family activities, but I hate having to drive over an hour to get there.

My children enjoy the YS sports program.

They also enjoyed participating in the Missoula Children's Theater in past years. They missed the opportunity to participate this year since information about the tryouts was not distributed to Gelnhausen Elementary. Too often much of the information does not get to the Gelnhausen and Buedingen communities since we are outside of Hanau. Students often lose out since information about events usually only goes to Sportfield and Argonner.

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Do not use

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Civilian

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I rent equipment only

Do not purchase equipment.

Use off post youth organizations

installationId

6

414th BSB - Hanau

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

don't buy any

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Retired

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Times are changing and have changed greatly since my time in Army. An update is needed.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

I really enjoy reading Connection magazine. It is a great source of entertainment!

installationId

6

414th BSB - Hanau

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

Why isn't Buedingen on here?!?! It is STILL open and there are soldiers AND FAMILIES there! The Army and all its services does a POOR job for the members of the Buedingen community! Any activities would be nice in Buedingen!

installationId

6

414th BSB - Hanau

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

The outdoor rec offers great trips which I have taken advantage of. We took the Spain spring break trip and plan on taking more in the future. I would like to see an even bigger variety offered.

installationId

Patron Group

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

I'd shop around

Child Care Prog

ACS Concerns

Overall Comment

installationId

6

414th BSB - Hanau

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

I don't buy equipment

Bowl Least Prefer

I don't buy equipment

Child Care Prog

ACS Concerns

Overall Comment

Many of the leisure activities surveyed are not available in the Hanau Community.

installationId

6

414th BSB - Hanau

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

N/A

Bowl Least Prefer

N/A

Child Care Prog

ACS Concerns

Overall Comment

I think mostly MWR is a good thing for Army families. I think on our installation the people who run the programs aare out of touch with the needs of their clientele and often the programs are not well attended. I wish we had a swimming pool on our installation connected with our physical fitness areas.

installationId

6

414th BSB - Hanau

Patron Group

Spouse

Hear About MWR

Music

Golf Most Prefer

Golf Least Prefer

Bowl Most Prefer

Bowl Least Prefer

Child Care Prog

German Kindergarten and Babysitters

ACS Concerns

Overall Comment

I have to admit we hardly use any of the offered services. The one service I would really like to use would be the child care services, but unfortunately there is not enough staff to offer services for the age of my children. Also, some of the staff seems to be unqualified. After having looked into the pre-school classes I was to worried to send my children there. The childrens behaviour was terrible and the staff did not care about the discipline problems on hand. Therefore my children are visiting a German Kindergarten.